

CASE STUDY:

Greater Wyoming Big Brothers Big Sisters

Finding the time to manage an organization's IT needs can be tough, and sometimes cost prohibitive. When you're a not-for-profit organization, with a limited budget, limited time and limited staff, it can be even harder.

Steve Hamaker, CEO of Greater Wyoming Big Brothers Big Sisters, knows that from experience. "Along with all of the other duties expected of the CEO," Steve says, "I was also having to manage all of the IT needs of our organization across multiple locations. That, in itself, can almost be a full-time job, and I just did not have that time to spare."

That's when Steve turned to Capital Business Systems for assistance. Capital's Managed Network Services team worked with Steve, and the rest of the Greater Wyoming Big Brothers Big Sisters organization, to assess their current network and identify their most critical goals, needs and priorities. Capital Business Systems then developed a plan to pair those goals and priorities with the proper technology offerings, and laid out a plan to keep the organization's network functioning as expected in the future – all within the previously-identified budget parameters.

"As a not-for-profit organization, we are very, very conscious of how we spend our limited budget. After speaking with Capital and understanding what they were able to provide, we determined that their managed network services were both affordable and a good fit," says Steve.

New hardware, including a true cloud backup device, were installed onsite. All onboarding and training were performed and supervised by Capital Business System's experts. Most importantly, the organization's updated network benefits from 24/7 proactive monitoring, business hours, U.S. based help desk services and quarterly, in-person strategic reviews with a vCIO (virtual Chief Information Officer) from Capital.

"Knowing that Capital Business Systems is monitoring our network, keeping it safe and functioning, and knowing that any support we need is just a quick phone call away, lifts a huge burden off of me and our entire organization. I would heartily recommend Capital's Managed Network Service program to any organization that finds itself overburdened with continual IT requirements."

Steve Hamaker

About Capital Business Systems

Capital Business Systems can consolidate, integrate, and manage your network with predictable technology costs, network accountability, and improved uptime. Our holistic Managed Network Services solution allows you to transfer the risk and accountability of your network to us, so you can continue growing your business – something that typical break/fix service models can't offer.

About Greater Wyoming Big Brothers Big Sisters

Big Brothers Big Sisters is the oldest, largest and most effective youth mentoring organization in the United States. We have been the leader in one-to-one youth service for more than a century, developing positive relationships that have a direct and lasting impact on the lives of young people. Big Brothers Big Sisters mentors children, ages 5 through high school graduation, in communities across the country - including ours. Big Brothers Big Sisters is one of the only prevention programs in Wyoming proven to affect a broad range of social issues.

Contact Us

To learn more about how Capital Business Systems can help manage your network, contact us today:

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To learn more about Greater Wyoming Big Brothers Big Sisters:

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